

GSA Schedules Program

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Federal Supply Service



Overview

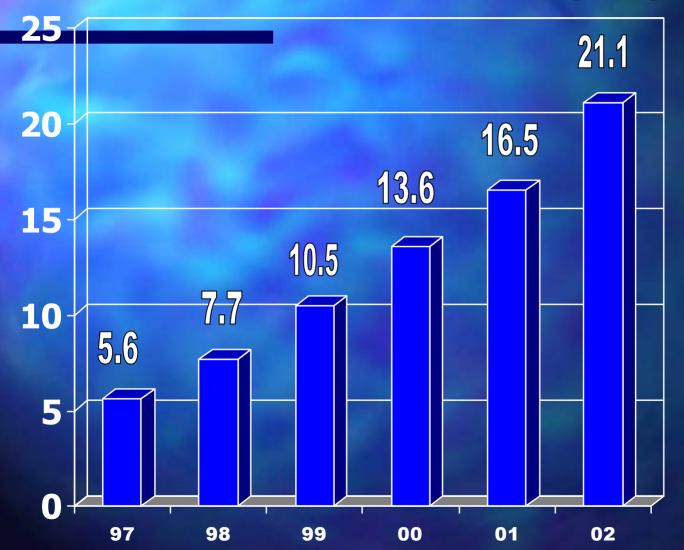
□ S'CHEDULES PROGRAM: STATUS

□ FACILITIES MAINTENANCE

■ CURRENT ISSUES

■ GSA FORECAST

Schedules Sales (\$B)



Billions

Based on 72A Schedule Sales

FY01/02 BIG GAINERS

Category IT Products & Svcs	FY01 11.8B	FY02 13B	% +10%
Professional Services	.8B	1.3B	+38%
Management Services	1.1B	1.85B	+40%

Facilities Maintenance

- Good Prospects Customer Base Growing
 - Increased Use of GSA Schedules

- Federal Outsourcing Increasing
 - Military, Other Federal Agencies Shrinking

Small Business Opportunities



FSS/FTS RE-ALIGNMENT

- FSS/FTS Partnership: One Face to Customer
 - Affects Contracting, Sales, Marketing
- **FSS Now Does All IT Contracting**
 - Schedules and IT GWACs
- **FSS Does Marketing for Both Services**
- FTS Does IT Sales; May Add Services Sales
- **Result: Better Customer Service**

GSA BUDGET ENVIRONMENT

- GSA Schedules Highly Successful
 - Enables Fee Reduction to .75% Jan 04

Federal Budgets Growing Slightly

State & Local IT Sales Adds Opportunity



REGULATORY ENVIRONMENT UPDATE

- Section 803: Competition in Services Contracting (DoD); Orders \$100K+
 - Response: eBuy A Bulletproof Method
- Un-Bundling Contracts
 - eBuy & Schedules Promote Un-Bundling
- **Small Business Re-Certification**
- Cooperative Purchasing
 - State & Local IT Sales



COOPERA TIVE PURCHASING

- eGov Act of 2002:
 - **Authorized GSA Sales of IT Products and Services to State and Local Govts**
- Program Sales Start May 2003
- Information Technology Products and Services ONLY (No Other GSA Products)
- From Computers to Complex Services.....



PROCESS IMPROVEMENT

- **■** Fertile Ground for Improvement
- Contracting: Many Improvements
 - Create eOffers for Reformed Process
- Mods: Reduce Mod Rqmts, then eMods
- Advantage! Search Capability Improvements



PARTNERSHIP

- GSA Schedules are a Partnership
- **■** GSA + Vendor Partners → Customers
- **8,000 Partners and Growing**
- Expanding Opportunities
- Promoting Better Partnerships
 - Responding to Need for Process Improvements



GSA Forecast

Continued Market Share Growth

Fill In Schedules (R-6 Facilities Maintenance, Expand Others)

More Reforms!

Construction?

Questions?